

## Village Centre Questionnaire

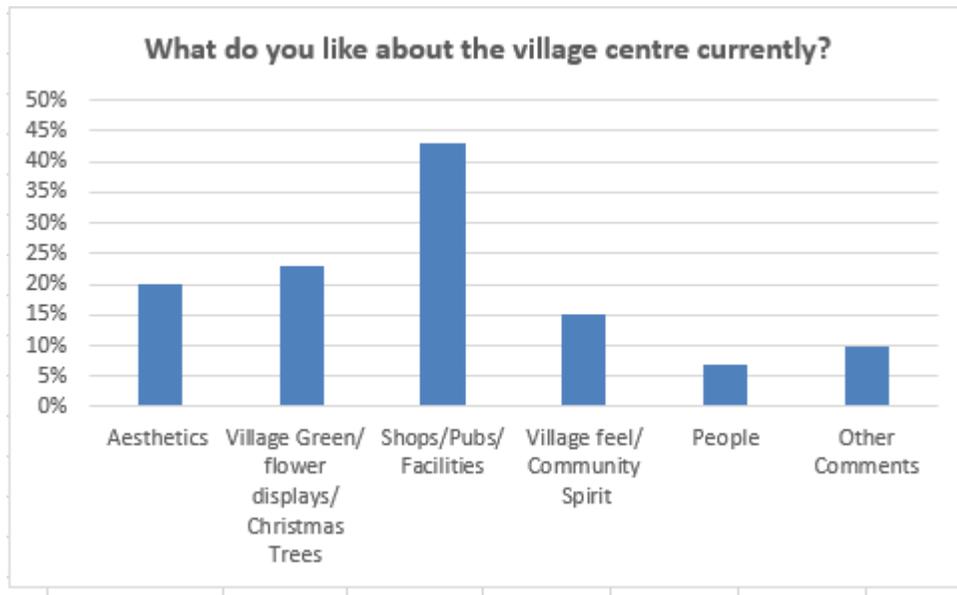
**Q1** Residents were asked:-

**What do you like about the village centre currently?**

53 people responded to this question.

7 people skipped this question.

Responses were in the form of comments and for the purpose of this analysis have been grouped into categories in the table below, with a full transcript of these comments appearing after the summary table.



	Aesthetics	Village Green/ flower displays/Christmas Trees	Shops/Pubs/ Facilities	Village feel/ Community Spirit	People	Other Comments
Number of Comments	12	14	26	9	4	6
Percentage based on the number of questionnaire respondents (60)	20%	23%	43%	15%	6%	10%

### Village Centre Questionnaire

<b>Aesthetics</b>	<b>Village Green/flower displays/Christmas Trees</b>
Dairy development is attractive.	Grassed area
The focal point outside the sun with the village sign and Christmas tree. Seating outside Suttons.	The green and seating
Windlesham is pretty. Homeowners take pride and generally well maintained. Shops and pubs well presented. Flower displays and Christmas tree are very welcoming.	The focal point outside the sun with the village sign and Christmas tree. Seating outside Suttons.
It has viable retail units and hostelry. Green grass.	Windlesham is pretty. Homeowners take pride and generally well maintained. Shops and pubs well presented. Flower displays and Christmas tree are very welcoming.
Flowers and planting. Telephone box. Benches. Green area.	It has viable retail units and hostelry. Green grass.
Efforts by local councillors/organisations to improve the centre eg. Postbox, bus shelter, phonebox	Flowers and planting. Telephone box. Benches. Green area.
It is a proper centre. Variety of small shops. Sympathetic development of Dairy site.	Convenient shops. Attractive green.
It's looking tidier	Small village 'green' with village sign and planting maintained by volunteers.
The village seems to be moving forwards in a positive direction ... the housing development in the old dairy and the recent new shop fronts are sympathetic with the local historic architecture.	The green area and flowers done by local ladies. Village sign. Christmas tree!
It is attractive with the green, phone box and bus shelter	Green area and flowers. Village sign.
It feels like a village! It is going to feel much nicer once the The old post office house building site has finished. The old dairy site is a welcome improvement too. The tiny green is a key focal point.	It is attractive with the green, phone box and bus shelter
We like the FOR and open space, the village feel, and pubs/club	It feels like a village! It is going to feel much nicer once the The old post office house building site has finished. The old dairy site is a welcome improvement too. The tiny green is a key focal point.
	The area where the Windlesham sign is situated with its attractive floral displays
	Tidy green. Hanging baskets.
12	14
20%	23%

### Village Centre Questionnaire

Village feel/Community Spirit	People	Other Comments
Village and friendly atmosphere	Friendly people.	As it is outside rush hour
It has a heart to it, but it is being choked!	Village and friendly atmosphere	There is not much to like about the village at the moment - I would support efforts to improve it.
The shops I can walk to, the friendliness of the people and the intimacy of a small village.	The chemist and newsagents. Friends. Meeting local residents.	Leave Windlesham as it is but see to emergency problems such as pot holes.
The community spirit as displayed by the many local initiatives run by volunteer groups such as the Field of Remembrance, the Annual Fete, the Boxing Day Pram Race, Windlesham Caring and so on	Residents	Not a lot, Parking there is not enough space, The opportunity to supply a car park at the rear of the old dairy has now gone, were is there any space to park about twenty cars, within a walking with goods purchased from the shops, the opportunity was there but blown away by over developing the old dairy site,
It feels like a village! It is going to feel much nicer once the old post office house building site has finished. The old dairy site is a welcome improvement too. The tiny green is a key focal point.		It's nicer than Bagshot
Great community spirit. Good location		It is not good, but to be honest never has. I have lived here since 1977 and it always has been an unattractive part of the village. Traffic has always been an issue but that is the way it is.
It is slowly starting to feel more like a village and growing community		
The community spirit and local shops		
We like the FOR and open space, the village feel, and pubs/club		
9	4	6
15%	6%	10%

### Village Centre Questionnaire

<b>Shops/Pubs/Facilities</b>	
Newsagents with post office that is open all hours!	Some shops, though not very useful ones (eg Reptile). Need local grocery shop. New Dairy homes look good.
Great to have shops locally. Some in dire need of maintenance to exterior.	The shops, but I would like the village to attract more small shops selling local produce.
Windlesham is pretty. Homeowners take pride and generally well maintained. Shops and pubs well presented. Flower displays and Christmas tree are very welcoming.	Shopekeepers and local residents. The quality of the fronts of some of the newer shops.
It has viable retail units and hostelry. Green grass.	The chemist and newsagents. Friends. Meeting local residents.
Pubs and businesses and being able to visit them by car or on foot.	Local pubs and shops
We have retail outlets that need to have adequate parking to maintain their businesses.	The village seems to be moving forwards in a positive direction ... the housing development in the old dairy and the recent new shop fronts are sympathetic with the local historic architecture.
New shops (old florist rejuvenated at last)	The shops I can walk to, the friendliness of the people and the intimacy of a small village.
Convenient shops. Attractive green.	Key services like the post office, pharmacy and a couple of useful shops & services.
Newsagent & post office combined. New dry cleaners with smart exterior.	I love how many businesses I can walk to from my home. I'm so lucky to have a small shop, post office, multiple pubs and now a dry cleaners in walking distance.
Good shops, effective newsagent and post office, good barber.	Not much unfortunately. Great to have some shops there but not much use if unable to park.
It is a proper centre. Variety of small shops. Sympathetic development of Dairy site.	The community spirit and local shops
The shopping centre provides excellent service - limited variety sadly.	We like the FOR and open space, the village feel, and pubs/club
The shops.	
Phone box library. Create map of all paths and bridleways.	
26	
43%	

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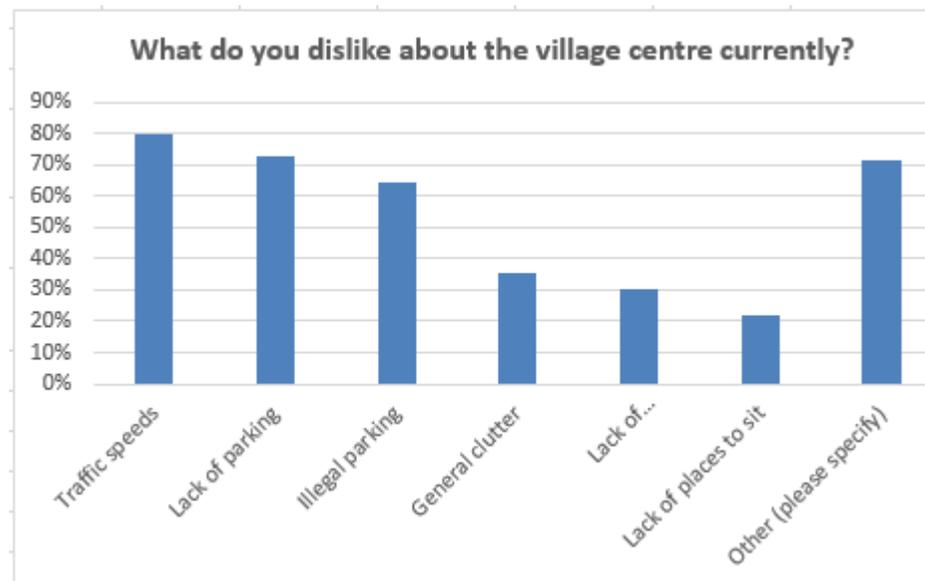
Q2 Residents were asked:-

### What do you dislike about the village centre currently?

59 people responded to this question

1 person skipped this question

Answer Choices	Responses
Traffic speeds	80%
Lack of parking	73%
Illegal parking	64%
General clutter	36%
Lack of landscaping/trees/greenery	31%
Lack of places to sit	22%
Other (please specify)	71%



71 % of those that answered the question indicated that they wished to comment. The comments for the purpose of this analysis have been grouped into categories below, with a full transcript of these comments appearing after the summary table.

	Road repair/layout	Parking	HGV's/Commercial Vehicles	Pavements	Safety	Aesthetics of Village	Other
Number of Comments	6	8	6	3	5	9	7
Percentage based on the number of questionnaire respondents (60)	10%	13 %	10%	5%	8%	15.00%	12%

### Village Centre Questionnaire

Road repair/layout	Parking
It's a mish mash of stuff that has been added over time with no thought. Remove all the lines that have been painted on the roads throughout the village and those STUPID and ineffective chicanes on School Road!	Sun pub is an eyesore, and could solve all our problems if they contributed their garden and car park for community use (outside of the their main trade hours i.e. during the day)
Traffic, lines painted all over the road after these roadworks which make it look even messier.	Wholesale butchers has no contribution to the village and has vans which cause parking problems
Speed and volume of traffic. Huge amounts of clutter as council keep adding bollards, lines, pinchpoint, signage which detracts from village feel and makes it car-centric.	Have to walk in road to get round cars parked on pavements. Garden bonfires. Lack of 'useful' shops. We need a greengrocers.
Previous traffic calming measures are ugly and ineffective at reducing speeds and volumes of traffic.	Wholesale butcher in village centre takes up to 10 parking spaces
No central identity	I would not wish to sit in the village. I want to be able to drive, park, use the shops and leave. Make traffic 'calmer' in the centre.
The way the cars have to queue to get through. I'm all for traffic calming measures but the current ones combined with the way residents can park create a dangerous and polluting environment. Few people know how to 'read the road' and many cars coming from Chertsey direction end up having to mount the pavement to ease the road blocks caused. That's an accident waiting to happen. There must be a way to incorporate a pedestrian zone or crossing at the junction of Chertsey road and up down hill. It has been fabulous having the village centre blocked off to the ratrunners. It would be great to see what other measures could be introduced to put people off from returning. A totally pedestrianised zone at the junction ideal if not then 20 mph limit and speed reducing zones would be great.	Lack of parking puts us off using the local retail facilities and small businesses yet we'd love to support them.
	Cars parked on the pavement and opposite outside The Sun. Also the lack of parking and weight restriction enforcement. There is no point investing in the village if there is no enforcement to support it.
	The general look of the centre has improved by new retail businesses in recent times but their activities will be hampered by lack of short term parking which will be essential to their success. I moved to Windlesham 30 years ago when it was a very pleasant place to live. In the intervening years it has become increasingly unpleasant due to level of through traffic using our village as a rat run due to the failure of "Highways" at central government and at County to provide the surrounding infrastructure of road networks to match the vast number of properties being built in surrounding areas and their further failure to provide a proper level of public transport - an issue specific to this village.

### Village Centre Questionnaire

<b>6</b>	<b>8</b>
<b>10%</b>	<b>13%</b>

<b>Safety</b>	<b>Aesthetics of Village</b>
Have to walk in road to get round cars parked on pavements. Garden bonfires. Lack of 'useful' shops. We need a greengrocers.	Sun pub is an eyesore, and could solve all our problems if they contributed their garden and car park for community use (outside of the their main trade hours i.e. during the day)
Lack of safe crossing within centre. Rat run traffic through WHOLE village.	Traffic, lines painted all over the road after these roadworks which make it look even messier.
The way the cars have to queue to get through. I'm all for traffic calming measures but the current ones combined with the way residents can park create a dangerous and polluting environment. Few people know how to 'read the road' and many cars coming from Chertsey direction end up having to mount the pavement to ease the road blocks caused. That's an accident waiting to happen. There must be a way to incorporate a pedestrian zone or crossing at the junction of Chertsey road and up down hill. It has been fabulous having the village centre blocked off to the ratrunners. It would be great to see what other measures could be introduced to put people off from returning. A totally pedestrianised zone at the junction ideal if not then 20 mph limit and speed reducing zones would be great.	General haphazard, messy and car-focused nature of the centre.
Lack of pedestrian crossings. I live on Woodlands Lane and walk my dog to the Field of Remembrance daily. Crossing Updown Hill or Chertsey Road is dangerous because of the speed of cars, trying to cross between parked cars, and the junction combined. I don't mind the parking in that it slows drivers down, but it is difficult to cross.	Smell of fried food from the café. Commercial vehicles squeezing their way through Updown Hill.
A zebra crossing would be useful.	Previous traffic calming measures are ugly and ineffective at reducing speeds and volumes of traffic.
	Despite areas to smarten the village 'green' other areas are not being cared for.
	Shabby exterior of some properties.
	No central identity
	Drab appearance and poor quality of some of the shops. Lack of hedge-cutting and care of pavements on most roads leading to the village.
<b>5</b>	<b>9</b>
<b>8%</b>	<b>15%</b>

### Village Centre Questionnaire

HGV's/Commercial Vehicles	Pavements
Smell of fried food from the café. Commercial vehicles squeezing their way through Updown Hill.	Cars using village as rat run. Difficult to walk on pavements in some places due to overgrown hedges.
Lower peak volume traffic. HGVs using it as a cut through.	The footways are too narrow leading into the village centre and too narrow in parts of the village centre. Traffic would be slower if footways were wider.
No street cameras. Too many lorries through village.	Drab appearance and poor quality of some of the shops. Lack of hedge-cutting and care of pavements on most roads leading to the village.
Builders' vans outside Suttons early in the morning	
Speed of vehicles in and around the village. Too many vans and lorries	
Weight restriction enforcement. There is no point investing in the village if there is no enforcement to support it.	
<b>6</b>	<b>3</b>
<b>10%</b>	<b>5%</b>

Other
Have to walk in road to get round cars parked on pavements. Garden bonfires. Lack of 'useful' shops. We need a greengrocers.
Lack of disabled access to shops, too many different levels or steps.
No street cameras. Too many lorries through village.
Drab appearance and poor quality of some of the shops. Lack of hedge-cutting and care of pavements on most roads leading to the village.
Poor public transport.
The ridiculous SSE roadworks that the village should be compensated for
Volume and speed of traffic and lack of technology to manage it.
<b>7</b>
<b>12%</b>

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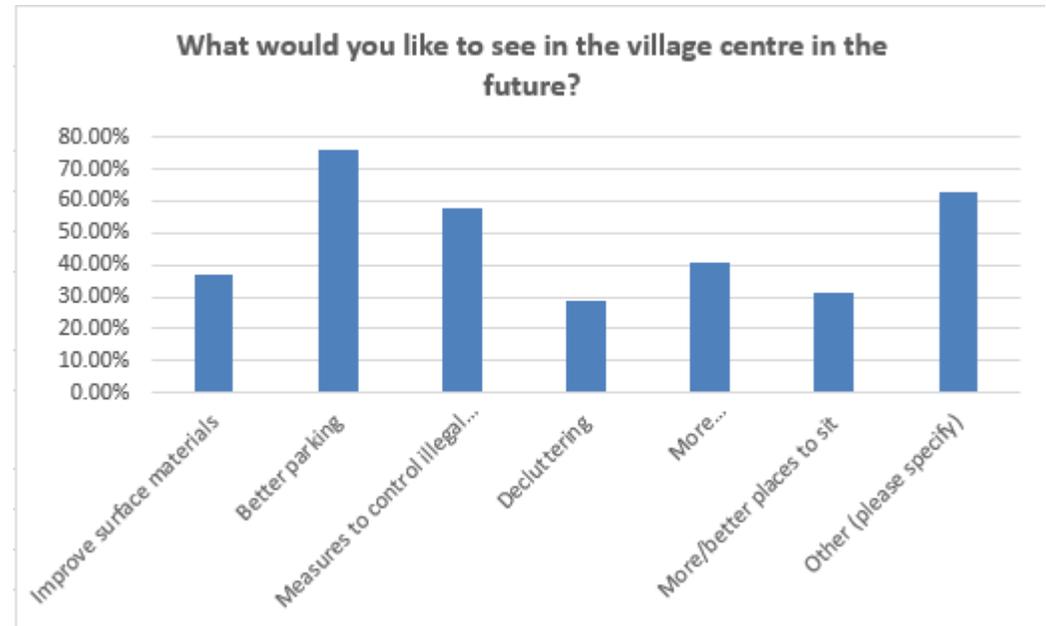
Q3 Residents were asked:-

**What would you like to see in the village centre in the future?**

59 people responded to this question.

1 person skipped this question.

Answer Choices	Responses
Improve surface materials	37%
Better parking	76 %
Measures to control illegal parking	58%
Decluttering	29%
More landscaping/trees/greenery	41%
More/better places to sit	31%
Other (please specify)	63%



63% of those that answered the question indicated that they wished to comment. The comments for the purpose of this analysis have been grouped into the categories below, with a full transcript of these comments appearing after the summary table.

Speed Reduction	Parking	Traffic Calming/Reduction	Alternative Transport	Crossing Points	Road Surfacing	Aesthetics/Declutter	CCTV	Other Comments
10	7	13	2	7	1	9	2	3
17%	12%	22%	3%	12%	2%	15%	3%	5%

Number of Comments  
Percentage based on the number of questionnaire respondents (60)

<b>Speed Reduction</b>	<b>Parking</b>
Add a mini roundabout or something that will slow traffic at the junction of New Road and Church Road. It is dangerous for pedestrians to cross the road to get to the public footpath by Curzon House.	Use grassed area in front of Alms houses for parking. Remove all the clutter!
Don't waste time making it pretty. Stop the traffic and speed. Keep the village alive and safe.	For the area to be more of a village centre with clear parking which is only for short visits to the shops. Longer period parking for residents in as purpose car park (though I don't know where this could be!)
Reduction in speeds of traffic through WHOLE village. Reduction through traffic.	A bakery. More robust pavement that is well maintained. Bollards would prevent bad parking, maybe pub could offer 15min parking to help shopkeepers.
Reduction of speed. Keep whole village from being used as a rat run.	More disabled access to shops. A car park.
Enforceable speed restrictions. Reduce traffic volumes. Enforce parking rules.	Enforcement of current parking
Fine litter louts. Zebra crossing. 20MPH speed limit. Safe cycling.	More short term parking. Less speeding vehicles. Less traffic passing through
Since 7.5ton weight limit introduced, heavy traffic in Church Rd has increased. Some large lorries are seen to make several manoeuvres to exit Church Rd to Kennel Lane. Speed of traffic passing the Half Moon into New Road or round the corner of Church Rd should be reduced.	Better parking we hope would lead to encouraging more small businesses in the village and therefore a more thriving centre, which is what we'd love to see.
More short term parking. Less speeding vehicles. Less traffic passing through	
Improved traffic calming plan. There must be a way to incorporate a pedestrian zone or crossing at the junction of Chertsey road and up down hill. It has been fabulous having the village centre blocked off to the ratrunners. It would be great to see what other measures could be introduced to put people off from returning. A totally pedestrianised zone at the junction ideal if not then 20 mph limit and speed reducing zones would be great.	
Less traffic. Slower traffic.	
<b>10</b>	<b>7</b>
<b>17%</b>	<b>12%</b>

Traffic Calming/Reduction	Alternative Transport
Stop the traffic coming through. Get rid of wholesale butchers shop.	Stop non-village traffic, stop rat runs. Better bus stops. Slow traffic. Better cycling space.
Reduce traffic volumes both light and heavy vehicles. Tables outside the sun. Enforce weight restrictions.	Fine litter louts. Zebra crossing. 20MPH speed limit. Safe cycling.
Stop non-village traffic, stop rat runs. Better bus stops. Slow traffic. Better cycling space.	
Removal of previous traffic calming measures and reinstate road surfaces, eliminating road signs and clutter.	
Don't waste time making it pretty. Stop the traffic an speed. Keep the village alive and safe.	
Reduction in speeds of traffic through WHOLE village. Reduction through traffic.	
Enforceable speed restrictions. Reduce traffic volumes. Enforce parking rules.	
Less through traffic and a safer environment	
HPD will be inundated with traffic avoiding the centre. Find ways to deter traffic from using HPD. Prevent rat run.	
Remain more or less as it stands. Improvements to traffic flows through the village to prevent rat runs	
Since 7.5ton weight limit introduced, heavy traffic in Church Rd has increased. Some large lorries are seen to make several manouvres to exit Chruch Rd to Kennel Lane. Speed of traffic passing the Half Moon into New Road or rounf the corner of Church Rd should be reduced.	
More short term parking. Less speeding vehicles. Less traffic passing through	
Improved traffic calming plan. There must be a way to incorporate a pedestrian zone or crossing at the junction of Chertsey road and up down hill. It has been fabulous having the village centre blocked off to the ratrunners. It would be great to see what other measures could be introduced to put people off from returning. A totally pedestrianised zone at the junction ideal if not then 20 mph limit and speed reducing zones would be great.	
<b>13</b>	<b>2</b>
<b>22%</b>	<b>3%</b>

<b>Crossing Points</b>	<b>Road Surfacing</b>
Fine litter louts. Zebra crossing. 20MPH speed limit. Safe cycling.	Removal of previous traffic calming measures and reinstate road surfaces, eliminating road signs and clutter.
Safe pedestrian economically viable commercial area. Good for shopkeepers, landlords and residents.	
Pedestrian crossing	
Improved traffic calming plan. There must be a way to incorporate a pedestrian zone or crossing at the junction of Chertsey road and up down hill. It has been fabulous having the village centre blocked off to the ratrunners. It would be great to see what other measures could be introduced to put people off from returning. A totally pedestrianised zone at the junction ideal if not then 20 mph limit and speed reducing zones would be great.	
A zebra crossing in the area of Chertsey Road/Updown Hill corner	
A cafe of some description that also would accommodate the elderly and frail in the village. A zebra crossing.	
Pedestrian crossings	
<b>7</b>	<b>1</b>
<b>12%</b>	<b>2%</b>

<b>Aesthetics/Declutter</b>	<b>CCTV</b>
Take roads back to gravel and make it look like a little village again.	Blossom trees like Sunningdale centre, street cameras.
Use grassed area in front of Almshouses for parking. Remove all the clutter!	More opportunity for technology to future proof the centre, which would require a full size 4m high lamp post instead of one of the ornamental ones by the phone box, this will allow available technology to be installed for now and into the future.
Make it look like a village again, not commuter-ville.	
Remove ALL road furniture, lines and signage. The more it looks like a country lane, the more people will have to slow down and think about how to navigate through it.	
Make it a COMMUNITY village centre	
For the area to be more of a village centre with clear parking which is only for short visits to the shops. Longer period parking for residents in as purpose car park (though I don't know where this could be!)	

Removal of previous traffic calming measures and reinstate road surfaces, eliminating road signs and clutter.	
Blossom trees like Sunningdale centre, street cameras.	
Improved traffic calming plan. There must be a way to incorporate a pedestrian zone or crossing at the junction of Chertsey road and up down hill. It has been fabulous having the village centre blocked off to the ratrunners. It would be great to see what other measures could be introduced to put people off from returning. A totally pedestrianised zone at the junction ideal if not then 20 mph limit and speed reducing zones would be great.	
<b>9</b>	<b>2</b>
<b>15%</b>	<b>3%</b>

#### Other Comments

Creating a free run for cars to get thru with no obstructions as free flow of traffic would make things better for all parties

Investment in Bagshot. But not based on Mike Goodman's advice

This format does not provide the proper opportunity to comment other than as restricted by the form but: It is entirely misleading to refer to this as associated with the Neighbourhood Plan - it was a side issue which became an appendix to the NP. It was not a part of the referendum vote and misleading to suggest to some that it was part of that approval when it was not. It was misleading to present an old version which is acknowledged as being out of date and where the key element "shared space" cannot be part of any new project. Whatever it will be is intended to be in three phases - from the center out as opposed to the more rational out to in. As the only confirmed funding is the Parish funding £10,000 to develop designs there is no indication of where the funding will be found - other than not from County. The other suggestion being from CIL monies arising from development - with no answer on which developments - no information on total project cost and an open question as to whether this would be proper use of CIL monies. Unless the surrounding roadways infrastructure is improved to the extent of diverting through traffic through proper channels away from the narrow streets and residential areas of this village, no amount of local expenditure will succeed in resolving the fundamental problems. It is actually cruel to raise the hopes of this village without much prospect of the issues being actually resolved

**3**

**5%**